



Aurea Process and GDPR Compliance

On 25 May 2018, the General Data Protection Regulation (GDPR) takes effect in the European Union (EU). The new regulation imposes broad new data privacy protections for EU individuals and applies to any company that collects or handles EU personal data, regardless of the company's location.

Aurea is committed to helping our customers comply with the GDPR through privacy and security protections in our products and services.

Current versions of Aurea® Process provide capabilities you need to create process-driven applications that will help you comply with the GDPR. Here's a more detailed look at key GDPR requirements and how you can use Aurea Process to meet them:

KEY GDPR REQUIREMENT	AUREA PROCESS CAPABILITIES
Encryption-at-rest of Personal Data	Aurea Process relies on third-party software to store the data it collects and reports on. All of the supported database systems provide Transparent Data Encryption (TDE) features. TDE is the recommended approach to securing data at rest.
Encryption-in-transit of Personal Data	Aurea Process supports the use of SSL encryption for networked communication to/from the solution and between its own components.
Data Mapping / Data Inventory	Aurea Process provides a platform for creating process-driven applications. The data persistence structure is generic and well-documented. Any privacy-sensitive data that persists will do so as data slot values in the designated database tables.
Individual's Right - Data Retention	Data retention for Aurea Process is unlimited by default. However, the solution comes with data cleanup and archival tooling that help limit the set of working data to improve application performance. End users will have to take into account their data cleanup and/or archival strategy in this regard.
Data Backups	Data backups are provided through backup of the third-party database system.
Privacy by Design	Data privacy is one of the core design principles employed when designing and developing the Aurea Process product.

KEY GDPR REQUIREMENT

AUREA PROCESS CAPABILITIES

Individual's Right to:

Access and Review
Update Data
Data Portability
Commonly Used Format
Erasure
Consent

Aurea Process provides the ability to design APIs that support this functionality. Since Aurea Process is an application development platform, the actual API will depend on the implementation by the user.

We're Here to Help

If you have any additional questions or need assistance, please contact support. Aurea's Professional Services team is also available to assist with special customizations or configurations needed to assist you with product GDPR compliance; for more information please contact your account manager

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