



# Aurea Monitor and GDPR Compliance

On 25 May 2018, the General Data Protection Regulation (GDPR) takes effect in the European Union (EU). The new regulation imposes broad new data privacy protections for EU individuals and applies to any company that collects or handles EU personal data, regardless of the company's location.

Aurea is committed to helping our customers comply with the GDPR through privacy and security protections in our products and services.

## Addressing current GDPR requirements with Aurea Monitor

Current versions of Aurea<sup>®</sup> Monitor provide capabilities to help you comply with the GDPR. We recommend that you configure Aurea Monitor to avoid collecting and storing personal data in the first place. Configuration is role-based and can be locked down.

Aurea Monitor also includes necessary features to mask and anonymize such information. For example, a feature called "Information Filters" provides masking of sensitive data during data collection so that the original values cannot be viewed or restored. Any data collected is abstracted into performance metrics. The only part of the solution where access to raw data is available is the message auditing. This raw data will undergo anonymization as defined in the Information Filter configuration. The auditing tables structure is simple and well-documented in our standard documentation. The auditing tables can be set up in a separate tablespace with a separate database user to increase security if required.

Also note that Aurea Monitor relies on third-party software to store the data it collects and reports on. All of the supported database systems (RDBMS and NoSQL) provide Transparent Data Encryption (TDE) features. TDE is the recommended approach to securing data-at-rest.

## We're Here to Help

If you have any additional questions or need assistance, please contact support. Aurea's Professional Services team is also available to assist with special customizations or configurations needed to assist you with product GDPR compliance; for more information please contact your account manager.

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