



# Aurea Messenger and GDPR Compliance

On 25 May 2018, the General Data Protection Regulation (GDPR) takes effect in the European Union (EU). The new regulation imposes broad new data privacy protections for EU individuals and applies to any company that collects or handles EU personal data, regardless of the company's location.

Aurea is committed to helping our customers comply with the GDPR through privacy and security protections in our products and services.

Since Aurea Messenger acts as a message bus and integration platform between applications and systems, any data storage is short-lived and temporary. GDPR requirements around data access, mapping, retention, etc. do not apply.

We recommend that you follow industry best practices, such as:

- Securing data-at-rest by running the product components with a dedicated user account and limiting access to the file system components to that user only.
- Encrypting file volumes at the hardware or OS level if required; note, however, that this encryption will result in degraded messaging throughput.
- Using SSL encryption for all network communications, helping to ensure that data in transit cannot be read or tampered with.

Note that Aurea Messenger can be used as a platform to enable data access for applications that need to provide GDPR compliance. Examples are:

- APIs for individuals to query and view personal data.
- APIs for individuals to update or delete personal data.

## We're Here to Help

If you have any additional questions or need assistance, please contact support. Aurea's Professional Services team is also available to assist with special customizations or configurations needed to assist you with product GDPR compliance; for more information please contact your account manager

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