



# Aurea AlertFind and GDPR Compliance

On 25 May 2018, the General Data Protection Regulation (GDPR) takes effect in the European Union (EU). The new regulation imposes broad new data privacy protections for EU individuals and applies to any company that collects or handles EU personal data, regardless of the company's location.

Aurea is committed to helping our customers comply with the GDPR through privacy and security protections in our products and services.

Below, we describe the steps we're taking to implement GDPR-compliant functionality in our Aurea® AlertFind product. These features will be available before the regulation takes effect.

KEY GDPR REQUIREMENT	AUREA ALERTFIND CAPABILITIES
Encryption-at-rest of Personal Data	SaaS deployments will be able to benefit from encryption-at-rest at Amazon Web Services data centers by 25 May 2018. Database files will be encrypted and can only be read via the DBMS by the application or by an administrator who has username and password access.
Encryption-in-transit of Personal Data	<ul style="list-style-type: none"> <li>▪ Communication between customers and Aurea AlertFind uses encryption already.</li> <li>▪ Communication between Aurea AlertFind systems and 3rd-party systems uses encryption already.</li> <li>▪ Aurea AlertFind internal server-to-server communications run in the isolated network environment.</li> </ul>
Individual's Right - Data Retention	Customers currently have the ability to remove users. Aurea will also add the ability to create notification retention policies to remove notification data once it expires.
Data Backups	Aurea keeps backups for a period of 8 weeks.
Privacy by Design	Aurea will update its development processes to include data privacy reviews during architecture, design, implementation, and testing.
Individual's Right to Access and Review	Users can easily access data in Aurea AlertFind via the AlertFind console.

## KEY GDPR REQUIREMENT

## AUREA ALERTFIND CAPABILITIES

Individual's Right to Update Data	Users or administrators can easily update data in Aurea AlertFind via the AlertFind console.
Individual's Right - Data Portability	Aurea AlertFind provides comprehensive data export capabilities.
Individual's Right - Commonly Used Format	Aurea AlertFind allows the export of data in CSV.

## We're Here to Help

If you have any additional questions or need assistance, please contact support. Aurea's Professional Services team is also available to assist with special customizations or configurations needed to assist you with product GDPR compliance; for more information please contact your Account Manager.

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