



Enhance Your Aurea Solution with World Class Professional Services

Aurea CX Messenger Business Value Acceleration Propack

In the always-connected world of mobile, cloud, big data, and social networks, your customers are moving faster than ever. And they're doing so across a complex network of systems and applications that must constantly adapt to your business. That's why it's more important than ever to be able to add new technologies quickly.

Aurea Propacks are designed to deliver the professional services you need to scale your solutions, infrastructure and capabilities to keep pace with the demands being placed on your Enterprise Service Bus (ESB). Where traditional professional services solutions are expensive, unpredictable, and provide inconsistent resource quality, Aurea Propacks eliminate risk, improve quality and remove unwanted financial uncertainty.

The Aurea CX Messenger Business Value Acceleration Propack lets you meet all of your ESB integration and enhancement needs. You'll be able to advance your capabilities with Professional Services offerings designed to expedite integrations, improve QoS, and increase the speed of your business. It's the most cost-effective and flexible way for CX Messenger clients to realize their business and technology goals.

Results-oriented approach to simplify services engagements

The Aurea CX Messenger Business Value Acceleration Propack includes a flexible, pre-set quantity of Service Request points to spend each quarter, however you see fit. Use requests for the specific services you need—and if you spend them all, it's easy to buy another Propack with the same benefits.

Enterprise Service Bus Professional Services your way

The Aurea CX Messenger Business Value Acceleration Propack includes a broad variety of services that clients can configure to meet specific quarterly goals, including modifying existing integrations and flows, or identifying and resolving issues and defects. They can also help you tackle larger initiatives, like new release installation and testing, or installation of a new integration backbone.

THE AUREA CX MESSENGER BUSINESS VALUE ACCELERATION PROPACK INCLUDES 15 UNIQUE SERVICE REQUESTS, INCLUDING:

System Administration

- Integration backbone configuration and installation
- Regression test suite maintenance

Issue Resolution

- Defect analysis and resolution
- Issue analysis

Release Installation

- Release installation in test and/or production environments

Documentation

- Initial documentation of environment
- Review and update existing documentation
- Document implemented integration or flow

Application Configuration

- Integration or flow design
- Integration or flow implementation
- Modifications to existing integrations and flows
- Policy implementation to improve Quality of Service, resilience, etc.
- Source-to-target field mapping implementation and updates
- Source-to-target transformation implementation and updates
- Schema import or update for data sources and data services

The Aurea CX Messenger Business Value Acceleration Propack provides a simple, cost-effective way to advance and enhance your Aurea solution, and get the best out of your technology.

Aurea Propacks for speed, simplicity, and quality

Accountability

Aurea is accountable for delivering results for each Service Request. Our cross-functional team of subject matter experts and engineers guarantee project success.

Simplicity

Propacks benefit from accelerated project initiation, and simplified administration and reporting during delivery.

Flexibility

Service Requests can be used for any work you need. It's easy to accommodate changes in strategy and priorities.

Value

Propacks provide a fixed-price alternative, and utilize highly scalable experts and engineers to deliver more value-per-dollar than traditional on-site services approaches.

Expertise

A dedicated Delivery Manager orchestrates delivery, engages the right SMEs, and ensures business continuity.

Interested in learning how Aurea Propacks can help you advance and enhance your business?

Contact us now >



Experience Success.

aurea.com