

# Enhanced Onboarding, an Unlimited Possibility

## Overview

Aurea Process is a best-of-breed solution for building, modeling, and measuring award-winning customer journeys. Jive Interactive Intranet, from Aurea, is the world's leading collaboration platform. Together, Aurea Process and Jive allow you to create seamless, end-to-end onboarding experiences across every phase of the process.

Enhanced Onboarding enables you to plan, execute, and analyze your organization's onboarding effectiveness — helping new employees be more successful in their roles, faster. As an Aurea customer, the products that make Enhanced Onboarding possible are included as part of your Aurea Unlimited Subscription.

## Better Onboarding, Better Productivity

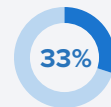
Without effective onboarding programs and processes, organizations have lower retention rates and slower productivity gains from new employees. But hiring processes are long, costly, and include multiple complex touchpoints. As a result, 51% of new hires without proper onboarding do not achieve their productivity performance goals in their first 12 months, according to Forrester®.

Enhanced Onboarding from Aurea is designed to ensure effective enablement, leading to faster productivity, higher employee satisfaction, and higher employee retention rates. It improves the process for all participants — from new hires to employees in HR, IT, and beyond. And it's configured to meet the specific needs of every organization and team.

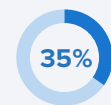
 **Jv** Jive Interactive Intranet

 **Pr** Aurea Process

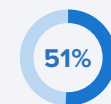
### HOW INEFFICIENT ONBOARDING CAN HURT THE BOTTOM LINE



percentage of employees who leave during the first 6 months of employment



percentage of annual salary: the average cost of replacing an employee



percentage of new hires without proper onboarding who do not achieve productivity performance goals in their first 12 months

*Forrester Research, "Engaging and Retaining Talent with Effective Onboarding"*

*Urbanbound Relocation and HR Trends*

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## How It Works: The Perfect Combination of Automation and Collaboration

With Aurea's Enhanced Onboarding, hiring or HR managers can initiate a new-hire onboarding request via Jive's intuitive portal. New tasks are automatically created and assigned to all the right teams and people, so new employees experience a positive, seamless transition into their roles. It eliminates extensive training, tedious paperwork, and extra unneeded steps for everyone involved — putting each team member's tasks in a centralized, collaborative "work hub."

At every step, help is just a click away with Jive's powerful collaboration features, leading to higher efficiency, accuracy, and productivity. Example supported tasks include:

- HR onboarding tasks like creating offer letters and performing background checks
- IT onboarding tasks such as provisioning hardware and software, creating accounts and providing access to necessary software and systems
- New hire enablement tasks like completing training modules, participating in online groups and places, and completing required HR documentation

### WITH ENHANCED ONBOARDING, YOUR ORGANIZATION CAN:

- Track new hires through the entire process, from interviewing to orientation and beyond
- Onboard faster, reducing tedious manual processes and paperwork
- Automate critical tasks across HR, IT, enablement, and more
- Increase productivity at every step of the way, across every team involved
- Boost collaboration, networking and teamwork through a powerful built-in social platform
- Improve employee satisfaction and drive higher retention rates

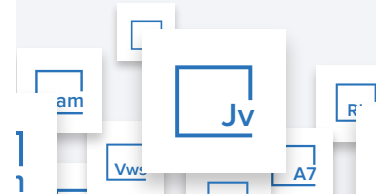
### *Technical Requirements for Collaborative CRM*

Latest version of Aurea Process and Jive

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