



Enhance Your Aurea Solution with World Class Professional Services

Aurea Store Management Business Value Acceleration Propack for Retail

Point-of-sale networks and store management solutions should enable autonomy for store management, while centralizing merchandise and inventory management, along with information flow. But, as the number of stores expands — and your sales channels become more complex — it's difficult for solutions to keep pace by providing real-time visibility into your business.

With the help of the right professional services experts, you can advance and enhance your point-of-sale capabilities across the entire customer journey - often avoiding investments in new software.

The problem is that traditional professional services solutions are expensive. Often, resource availability is unpredictable, and the expertise of those resources is uncertain. With Aurea Propacks, we've eliminated the resource and quality risk, and created an approach that removes the financial uncertainty associated with traditional professional services.

Aurea Retail Solutions has created the Aurea Store Management (ASM) Business Value Acceleration Propack so you can meet all of your store management point-of-sale needs. You'll be able to advance your solutions with Professional Services offerings designed to streamline customer experience on every channel, from in-store to online. It's the most cost-effective and flexible way for retail clients to realize their business and technology goals.

Results-oriented approach to simplify services engagements

The ASM Business Value Acceleration Propack includes a pre-set quantity of Service Request points to spend each quarter, however you see fit. Use requests for the specific services you need—and if you spend them all, it's easy to buy another Propack with the same benefits.

Professional Services to simplify customer experience

The ASM Business Value Acceleration Propack includes a broad variety of services that clients can configure to meet specific quarterly goals, like creating new batch processes or data exchanges. They can also help you tackle larger initiatives, such as customizing user interfaces or deploying new installations.

THE ASM BUSINESS VALUE ACCELERATION PROPACK INCLUDES:

System Administration

- Linux OS installation and tuning
- Progress OpenEdge installation and tuning
- Batch process creation and customization
- Data exchange customization
- Mag'Office server installation and tuning (OS and database)

Data Maintenance

- Database schema update
- Data update
- Database purge and load
- Index maintenance

Issue Resolution

- Issue Resolution

Release Installation

- ProGest 5 installations and release updates
- Mag'Office installations, and/or workstation and cashier installation

Application Configuration

- User interface creation and customization
- Report creation
- Data export or import interface creation
- Web service creation
- Business rule creation or customization

Other Services

- Technical, user, or functional specifications documentation
- Meeting account documentation

The Aurea Store Management Business Value Acceleration Propack for Retail provides a simple, cost-effective way to advance and enhance your Aurea solution, and get the best out of your technology.

Aurea Propacks for speed, simplicity, and quality

Accountability

Aurea is accountable for delivering results for each Service Request. Our cross-functional team of subject matter experts and engineers guarantee project success.

Simplicity

Propacks benefit from accelerated project initiation, and simplified administration and reporting during delivery.

Flexibility

Service Requests can be used for any work you need. It's easy to accommodate changes in strategy and priorities.

Value

Propacks provide a fixed-price alternative, and utilize highly scalable experts and engineers to deliver more value-per-dollar than traditional on-site services approaches.

Expertise

A dedicated Delivery Manager orchestrates delivery, engages the right SMEs, and ensures business continuity.

Interested in learning how Aurea Propacks can help you advance and enhance your business?

Contact us now >



Experience Success.

aurea.com