



## Enhance Your Aurea Solution with World Class Professional Services

Aurea Collaborative Enterprise Business Value Acceleration Propack

With today's combination of brick-and-mortar stores and e-commerce sites, it's more complex than ever to create a seamless personalized experience for customers across every retail channel. That makes retail ERP more critical to your business than ever before, and creates more pressure on your technology to evolve quickly to keep pace with changing demands.

Aurea BVA Propacks are designed to deliver the professional services you need to optimize your retail ERP, driving improvements across the retail value chain from manufacturing through distribution. Where traditional professional services solutions are expensive, unpredictable, and provide inconsistent resource quality, Aurea Propacks eliminate risk, improve quality, and remove unwanted financial uncertainty.

With the Aurea Collaborative Enterprise (ACE) Business Value Acceleration Propack from Aurea Retail, you'll be able to advance your solutions with Professional Services offerings designed to meet the needs of retailers. It's the most cost-effective and flexible way for retail clients to realize their business and technology goals.

### Results-oriented approach to simplify services engagements

The ACE Business Value Acceleration Propack includes a pre-set quantity of Service Request points to spend each quarter, however you see fit. Use requests for the specific services you need—and if you spend them all, it's easy to buy another Propack with the same benefits.

### Professional Services with the retail industry in mind

The ACE Business Value Acceleration Propack includes a broad variety of services that clients can configure to meet specific quarterly goals, like creating new user interfaces or updating reports and printouts. They can also help you tackle larger initiatives, such as launching new integrations or entire ACE installations.

## THE ACE BUSINESS VALUE ACCELERATION PROPACK INCLUDES:

### System Administration

- Environment installation

### Application Configuration

- User interface creation and customization
- Batch process customization
- New printout creation and customization
- Feature set-up and customization
- Report creation
- Oracle object creation

### Data Maintenance

- Data updates

### Other Services

- Document creation and edit
- Process audit
- Interface implementation

The Aurea Collaborative Enterprise Business Value Acceleration Propack for Retail provides a simple, cost-effective way to advance and enhance your Aurea solution, and get the best out of your technology.

## Aurea Propacks for speed, simplicity, and quality

### Accountability

Aurea is accountable for delivering results for each Service Request. Our cross-functional team of subject matter experts and engineers guarantee project success.

### Simplicity

Propacks benefit from accelerated project initiation, and simplified administration and reporting during delivery.

### Flexibility

Service Requests can be used for any work you need. It's easy to accommodate changes in strategy and priorities.

### Value

Propacks provide a fixed-price alternative, and utilize highly scalable experts and engineers to deliver more value-per-dollar than traditional on-site services approaches.

### Expertise

A dedicated Delivery Manager orchestrates delivery, engages the right SMEs, and ensures business continuity.

Interested in learning how Aurea Propacks can help you advance and enhance your business?

Contact us now >



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