Leap forward in monitoring and managing IT services with Aurea Monitor Enterprise

Don't let good customers get bogged down in bad systems

Your customers are making decisions faster than ever. And, they're doing so across the increasingly complex array of systems and applications that power your business. As innovations in technology raise customer expectations for a seamless user experience, the most frustrating outcome is to be bogged down in broken, unresponsive or limiting systems.

That's why it's more important than ever to detect potential pitfalls and gaps in system operations and performance, and swiftly correct them. Aurea Monitor Enterprise lets you observe and correct transaction and process performance — improving your customer experience.

THE COMBINED POWER OF AUREA INTEGRATION SOLUTIONS:

- World-class enterprise service bus messaging

- Building blocks for multi-channel business process automation

- Real-time system monitoring to find and fix systems issues

- Reduces design-build-deploy optimize time by 50%

Real-time business insight, because anything else is old news

When your business runs in real-time, you can't afford delays in identifying and fixing application issues that affect your customers. That's why we've supercharged issue discovery, simplified analysis and added an all-new capability – real-time analytical insights, powered by our new, cloud-based big data back-end – with Aurea Monitor Enterprise.

AUREA MONITOR ENTERPRISE EXPANDS YOUR MONITORING INSIGHT TO:

Automate and speed system discovery: Your infrastructure is constantly evolving with new applications, integrations, systems and processes. Aurea Monitor Enterprise automatically discovers all the systems in your infrastructure involved in a business process, so you have total visibility as changes or additions happen over time.

Deliver analytics at the speed of business: Day-old data about process break-downs and customer experience failures lead to frustrated customers. That's why we've re-architected Aurea Monitor Enterprise to apply real-time analytics to rapidly identify issues, and understand root-causes across any system.

Take action now: With Aurea Monitor Enterprise, you're assured that the most up-to-date processes are being continually monitored and tracked. And with new, real-time performance feedback, you'll have the right tools to actively manage policies, perform root-cause analysis, and move the needle to 100% uptime.

Never throw away data: Aurea Monitor Enterprise taps into the power of big data to capture, analyze, and understand all of your data, forever. With a 100x increase in data capacity, Aurea Monitor Enterprise allows for faster drill-through across massive data stores.

Effortless scaling: Aurea Monitor Enterprise agents can now be embedded directly within the virtual machine images you use to scale your IT services. With embedded agents, simply deploy a new VM, and the agent auto-configures and begins streaming telemetry, immediately.

Speed and scale in the Cloud: Aurea Monitor Enterprise can now be deployed as a full Managed Service with Aurea Cloud monitoring. Simply configure the new Aurea Monitor Enterprise agents to point to our cloud service, and eliminate your data center for storage and processing.

Micro-services architecture with Docker support: Aurea Monitor supports Docker out-of-the box, enabling continuous integration and continuous delivery (CI/CD).

Aurea's all-new Aurea Monitor Enterprise lets you identify and analyze issues faster than ever before, reducing the cost and time of root-cause analysis by 85%.

Great customer experience is more than the sum of its parts
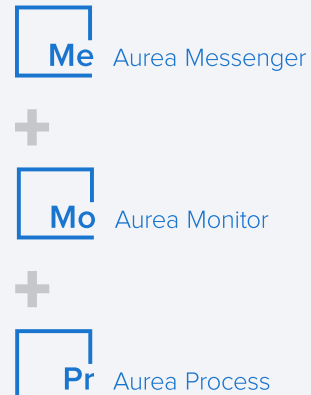
Aurea Enterprise Editions deliver technology solutions that, when used together, allow you to unleash the best in customer experience. That's why Aurea Monitor Enterprise is now part of Aurea Integration Solutions.

Aurea Integration Solutions includes our three major enterprise infrastructure solutions — Aurea Monitor, Aurea Messenger, and Aurea Process — and is the most sophisticated solution focused on workflow design, orchestration, execution, and monitoring. We've even wrapped them with a new design environment called Aurea Studio that allows you to design and build transformational customer experience applications.

Aurea Integration Solutions | Aurea Studio

A visual modeling tool that allows you to graphically design, build, test and deploy new business processes, monitoring requirements and integrations across Aurea Integration Solutions. As processes and workflows change, Aurea Studio allows you to see the ripple effects across your processes and underlying systems.

- Saves development time and cost by instituting a common method for application development
- Creates a collaborative development environment to enable asset sharing across teams and geographies
- Integrates business object and integration modeling

Me Aurea Messenger

+

Mo Aurea Monitor

+

Pr Aurea Process

Aurea Messenger
A sophisticated messaging bus that facilitates plug-and-play integration of mission-critical systems through a series of Aurea-developed adapters.

- Enables seamless association of business process and data
- Delivers a suite of pre-defined integration adaptors
- Supports rapid integration modeling

Aurea Monitor
Enables auto-discovery of all systems across your infrastructure for business-process-focused instrumentation and monitoring.

- 85% reduction in time and cost associated with problem identification
- Real-time dashboards for visibility of business and operational performance
- Auto-monitoring of processes and systems

Aurea Process
A world-class business process management solution that enables you to model and measure truly multi-channel customer journeys, while reducing design-build-deploy time by half.

- Models and deploys complex, high-velocity processes for every channel
- Speeds mobility by leveraging the same application logic and process models across channels
- Drives continuous improvement through optimized customer interactions and supporting business processes and systems.

	STANDARD	ENTERPRISE
Automated Discovery of System Services	☑	☑
Multi-Protocol Support	☑	☑
Policy Management	☑	☑
Root Cause Analysis	☑	☑
Transaction and Business context reporting	☑	☑
Aurea Process Enterprise*	Available via subscription	☑
Aurea Messenger Enterprise*	Available via subscription	☑
Aurea Studio for model-based integration		☑
Big Data Repository Access		☑
Elastic Cloud Monitoring via Self-Registering Agents		☑
Real-time telemetry and dashboard		☑
Cloud deployment option (MaaS)		☑
Access to all future Enterprise releases		☑
Standard Support	☑	
Platinum Support		☑

*Entitlement per base product

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